

ELECTROZAD SUPPLY

OUR QUALITY POLICY

We are committed to a Total Quality Assurance Program. The implementation of ISO 9001:2000 Standard Guidelines will provide the process for continuous improvement in all our business activities.

Our goal to consistently meet the expectations of our customers by providing the highest standard of quality products and services is the same we expect from our suppliers as business partners.

We will provide the support, training and development of our employees on products, customer satisfaction and time to achieve our quality objectives.

Our commitment to quality will assure future growth and leadership in our industry for business and our people.

May 1, 2004

William C. Smith

William C. Smith, President